

The Customer  
*Advantage*



# HERMANN'S WATER



## GO PAPERLESS!

*"We are saving time as we go paperless. When employees are done with their route for the day, they just download their information into the system and they are done!"*



Hermann's Water

## COMPANY PROFILE

### INDUSTRY:

Bottled Water Delivery

### LOCATION:

Sharpsville, PA

### NUMBER OF LOCATIONS:

1

### SYSTEM:

Route Manager Series 7

### CUSTOMER SINCE:

2014

Offering 100 percent pure drinking water for more than 100 years to the Sharpsville, PA area, Hermann's Water has mastered the art of quality customer service. From reasonably priced water cooler rentals in the home and business office, to sporting event supplies, the company ensures that its customers have easy access to delicious water and efficient water delivery services. Searching for a software to match its dedication to quality products and service, Hermann's turned to Advantage Route Systems.

### IN WITH THE NEW

In years past, Hermann's used H2O Pack for its route management needs. Lacking in support and modern upgrades, the system no longer fit Hermann's requirements for an efficient, reliable solution. The company's search for updated and modernized software led executives to ARS' Route Manager 7 software. While many of the system's technologies appealed to the company's needs, one aspect proved to be particularly enticing. "It's pretty simple," Paul Hermann said. "We were most intrigued with the mapping capabilities offered in RM."

### RUNNING MORE EFFICIENTLY

In addition to the benefits of the mapping program, Hermann's Water is also enjoying the move to paperless invoicing. This positive change in office operations has led a decrease in errors, paperwork and personnel hours. "The billing tasks were taking lots of man hours," Hermann said. "We are saving time as we go paperless. When employees are done with their route for the day, they just download their information into the system and they are done."

An electronic upgrade means less paper floating around with the potential to be lost and reduces the time previously required to re-enter invoices from drivers' routes. This change coupled with an improved mapping system means the ARS can support Hermann's Water as it embarks on its second century of quality water delivery.

**We do it all for you. Call 888.294.7688 to schedule a demo or visit [www.AdvantageRoute.com](http://www.AdvantageRoute.com)**

### WHO IS ARS?

Advantage Route Systems of Turlock, CA, USA is a global distributor of route-automation solutions. Since 1994, ARS has been the leader in route accounting, handhelds, GPS and other applied technologies for bottled water, water treatment, ice, propane, oil recycling, coffee, and many more industries. With an installed base of over 6,000 routes in 45 countries, ARS consistently brings quality products to the market for progressive companies. Our 24x7 world-wide customer service center is second to none.