

The Customer
Advantage



RAPID PROPANE EXCHANGE

PROPANE



TIRED OF DATA ENTRY?

"Taking our operation from manual data entry to digital saves countless "man hours" and gives customers payment options."



Rapid Propane Exchange

CONVENIENT. SAFE. AFFORDABLE

COMPANY PROFILE

INDUSTRY:

Propane Delivery

LOCATION:

Columbia Station, OH

NUMBER OF LOCATIONS:

1

SYSTEM:

Route Manager Pro

CUSTOMER SINCE:

2015

As a propane delivery and exchange company, Rapid Propane helps simplify the daily lives of its busy customers by providing a reliable and efficient service. The Columbia Station, OH based company now serves more than 500 customers!

FACING CHALLENGES

A strong, growing customer base meant the company began to experience challenges with its routing and invoicing processes. Using hand-written tickets followed by manual data entry added to additional employee hours the company knew needed to be reduced in order to provide the best service to its customers as well as expand opportunities for growth. Rapid Propane began searching for an upgrade to its routing and tracking procedures, and that search led to Advantage Route Systems.

ARS TO THE RESCUE

In their search for a straight-forward program capable of future upgrades, Rapid Propane chose RMA Series 7 software as its first electronic routing and invoicing system in 2015. The digital upgrade has helped streamline operations in a wide host of areas including daily accounting, delivery invoicing, as well as giving customers the increased ease of now being able to receive email invoices. "Taking our operation from manual data entry to digital saves countless "man hours" and gives customers payment options," says a Rapid Propane Exchange executive. "For example, it helps in the delivery invoice process, by giving you the option to email invoices. This reduces the cost of postal letters, envelopes, stamps, and the time it takes to mail out bills. Route Manager has helped immensely."

Rapid Propane Exchange also praised ARS' Tech Support and the assistance the company received while instituting the upgrade. While major software changes can be a challenge for a company, ARS has worked to make the transition as smooth as possible. This efficient transformation, teamed with the company's dedication to safe, reliable, and dependable service has Rapid Propane securely set in its mission to become Ohio's leader in propane exchange.

We do it all for you. Call 888.294.7688 to schedule a demo or visit www.AdvantageRoute.com

WHO IS ARS?

Advantage Route Systems of Turlock, CA, USA is a global distributor of route-automation solutions. Since 1994, ARS has been the leader in route accounting, handhelds, GPS and other applied technologies for bottled water, water treatment, ice, propane, oil recycling, coffee, and many more industries. With an installed base of over 6,000 routes in 45 countries, ARS consistently brings quality products to the market for progressive companies. Our 24x7 world-wide customer service center is second to none.