

The Customer
Advantage



JL ICE & REFRIGERATION



SAVING TIME WITH RM

"Before Route Manager, our processes were tedious and it took a lot of time looking up invoices [and] getting signatures that were not always on invoices. It also required additional time consuming steps of printing and scanning invoices, and then emailing those statements to customers."

As electronic processing integrates into countless corners of daily business operations, companies are noticing more areas where streamlined routing and invoicing solutions can help save valuable man hours. JL Refrigeration, a south Texas ice manufacturer and distributor active in the industry for more than 30 years, recently looked to Advantage Route Systems after uncovering opportunities to take their operations to the next level.

PAIRING WITH ADVANTAGE ROUTE SYSTEMS

Before pairing with ARS, JL Refrigeration was using a different software to fulfill their routing needs. Like many outdated systems, the software simply had not remained competitive. Holes in software updates left several opportunities for errors while delivery personnel fulfilled orders, according to JL's office manager J. Martinez. "Before Route Manager, our processes were tedious and it took a lot of time looking up invoices [and] getting signatures that were not always on invoices," she said. She also added, "Our previous software required additional time consuming steps of printing and scanning invoices, and then emailing those statements to customers."

To make a change, the company chose RM Series 7 Pro. Now their processes are streamlined and automated.

TIME IS MONEY

Streamlining those tasks and utilizing a more efficient electronic software solution has eliminated nearly two days worth of office filing for JL Refrigeration. "When it comes to the drivers, there are fewer mistakes, which in turn means I have to correct less and route data is automatically uploaded," says Martinez. Another huge perk is that the software will automatically send statements, Martinez added. These improvements have helped them further boost their customer interactions through the use of up-to-date information and a rapid invoicing system.

ARS SUPPORT

After improving its office and route operations while also slashing time from administrative chores, JL Refrigeration can now focus on expanding its company size and customer base both in Crystal City, TX and its surrounding areas.



COMPANY PROFILE

INDUSTRY:

Ice Delivery
Ice Manufacturing

LOCATION:

Crystal City, TX

SYSTEM:

RM Series 7 Pro

CUSTOMER SINCE:

2015

We do it all for you. Call 888.294.7688 to schedule a demo or visit www.AdvantageRoute.com

WHO IS ARS?

Advantage Route Systems of Turlock, CA, USA is a global distributor of route-automation solutions. Since 1994, ARS has been the leader in route accounting, handhelds, GPS and other applied technologies for bottled water, water treatment, ice, propane, oil recycling, coffee, and many more industries. With an installed base of over 6,000 routes in 45 countries, ARS consistently brings quality products to the market for progressive companies. Our 24x7 world-wide customer service center is second to none.